



The First-Half
Of 2013

IACT BULLETIN

— The Total Ground Handling Company
in Narita Int'l Airport / JAPAN —

IACT Won the 1st Prize in Pallet Building at International Forklift and Pallet Building Competition 2013 at Hactl

January 13th 2013, 7th International Forklift and Pallet Building Competition hosted by Hong Kong Air Cargo Terminal Limited (Hactl) was held in Hong Kong International Airport. It was the first time that our company was able to participate in the competition as "IACT team".

The team was composed of four members with each member playing different roles; Mr. Dai Kondo, the Deputy Manager of Operation Department 2 as the team leader, Mr. Akira Ogiwara, the Operation Department 2 as the forklift driver, Mr. Takeshi Iida, the Leader of Operation Department 4, and Mr. Haruki Ohno, the Operation Department 2 acted as pallet builders. There were 7 teams in total including IACT, and each team had to build one lower deck contour of 96 x 125 inches wing-pallet within 2 hours. Completed pallets were graded by point deductions on the build quality such as how much space they could utilize, or whether they could use materials appropriately to distribute cargo load, etc. In this Pallet Building section, IACT team became a champion by receiving the least amount of point deducted, and Mr. Ogiwara performed superbly in the forklift operation, which also earned the team the third prize in the Forklift Operation section. In overall title, the IACT team took second place.



At the competition. Forklift Driver moves cargo following instructions given by a team leader.



IACT's careful and quick build-up resulted in the victory.

We are highly proud of this result, because it shows that our quality of export service has steadily made progress since we began the service in full scale in November 2009, and has now reached a new height.

The leader of the team, Mr. Kondo looking back on the competition, stated: "The reason why we achieved this great result at the competition was because every member had worked on their daily tasks hard and sincerely, day by day. Now I remember that just a day before the competition, President Tsukahara said to the team that participating to the competition is meaningful enough for us, and the result would just come along with it. Thanks his words, we were released from the pressure and felt relaxed, so we were able to show our usual performance. We will keep on improving our daily operations so that we can make another excellent result next year."

We shall look forward to the IACT's continuous evolvement of operational performance.



At the award ceremony.



IACT President Osamu Tsukahara and the team members.

"IACT Bulletin" is available for
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<http://www.iactcgo.co.jp/en/>



International Air Cargo Terminal Co.,
国際空港上屋株式会社

IACT: Total Ground Handling Service Provider

(ALPHABETICAL ORDER) (AS OF AUG 2013)

Long established as a leading cargo handling service provider for years, IACT expanded its list of services offered by entering the ground handling business in October 2010. The service includes passenger, ramp/airside, and support services related to flight operations. Today, IACT is known throughout Narita International Airport as a total ground handling provider, whose services are continuously being enhanced in order to meet the various needs of our customers.

In this issue, we will focus on our ramp handling service currently entering its fourth year, as well as the introduction of a new addition to our GSE line-up.

- Operations are provided by Skyport Service Co. (SPS), the subsidiary of IACT.

First in Japan

IACT Adds 35 ton Main Deck Loader, Made by TREPEL in Germany

To cope with the increased number of flights by customer airlines, IACT has purchased three new main deck loaders (MDL) this spring: one MDL capable of lifting up to 35 tons called CHAMP350, and two 14 ton class CHAMP140. These main deck loaders are manufactured by TREPEL Airport Equipment GmbH in Germany, whose GSE are used all over the world. IACT will be the first to own their equipment at Narita International Airport, as well as first in Japan to own a 35 ton class MDL.

The MDLs were selected based on their excellent reliability and durability, resulting in low running and maintenance cost; another major deciding factor was TREPEL's successful brand reputation. They are widely known throughout the industry for their endless pursuit in functionality, quality and environmentally conscious products.

With the introduction of these state-of-the-art equipment, IACT is now even more capable of handling considerably heavy and/or long cargo. The addition of GSE to our fleet also enables an increase in efficiency for our ramp handling operation.

The parts for CHAMP350 and first of the 140s arrived by ship from Frankfurt, three months from the order of the new MDLs. Assembly of the parts began on May 21st, and also on the 23rd. The parts for the second 140 are due to arrive this June.



The brand new 35ton (right) and 14 ton (left) MDLs.

IACT Joins IATA Ground Handling Council

In April of 2013, IACT officially became a member of IATA Ground Handling Council (IGHC). The group is comprised of more than 350 airlines, ground handling companies, airports and related authorities from around the world. Its core function is to share and discuss on variety of issues surrounding today's ground operation industry.

Every year, IGHC holds an international assembly called IGHC Ground Handling Conference, and IACT attended this year's event which was held on May 5th for three consecutive days in Vancouver, Canada.

The main topic of interest for our company at the conference was the presentation on ISAGO – IATA Safety Audit for Ground Handling Operations. This program provides a standardized auditing system for multitudes of suppliers and ground handlers.

As IACT is rapidly reinforcing its range of service, the need for conforming to global standard is also growing. With that in mind, we are currently examining the possibility of becoming an accredited company of ISAGO.

Airlines that receive IACT's ramp handling service :	
NH	All Nippon Airways *
PO	Polar Air Cargo
TK	Turkish Airlines
UL	SriLankan Airlines
XF	Vladivostok Air
Approx. 46 flights / week	

* Partially subcontracted by New Tokyo Airport Service Co., Ltd.

Aircrafts handled by IACT/SPS :	
B747	B747-400F
B767	B767-300F
B777-300	B777-200F
A320	A330-200
A340-300	Tu204