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# IACT BULLETIN

— The Total Ground Handling Company  
in Narita Int'l Airport / JAPAN —

No. 14

## IACT's 47th Anniversary and Continuous Service Award Ceremony

On November 2013, IACT celebrated its 47th anniversary since the commencement of its cargo handling business. To commemorate this occasion a special event was held in conjunction with an awards ceremony for five of the IACT employees who have been in service with the company for 20 and 30 years respectively.

Osamu Tsukahara, the president of IACT, delivered a congratulatory speech to the employees receiving their awards. In his speech he said, "I would like to thank you for staying in service with IACT for such a long time. I think today is going to be the day to look back at the time you first entered the company, and also think about how hard you have been working or how supportive your family and colleagues have been. Also I believe it is the time to look forward to the future at the company. The 20th and 30th year was major turning points for me as well. The en-

-vironment around IACT has drastically change and we must also keep up with these changes. Therefore I ask all of you to keep your skills polished and continue to perform your best."

Following his speech, the president himself presented a letter of commendation to the award recipients along with an anniversary gift. Mr. Kenichi Ogura, the manager of IACT's facility department who have been with the company for 30 years, said "There was only a single import warehouse when I was hired by IACT. I could not imagine that things would come this far and I am deeply moved."

Ms. Junko Kawashima of Operations Department 2, who is on her 20th year, have also said that she would like to continue working to the best of her abilities so that she will receive another award for her 30th year.

Manager Ogura gives his  
speech for his 30th year  
with the company.



Ms. Kawashima receiving a letter  
of commendation from President  
Tsukahara.



IACT board members and award  
recipients.



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## IACT Begins Ramp Operation for Cathay Pacific Airways Freighter

As a major step forward in the expansion of quality ground handling services offered, IACT was recently awarded as the ground handling agent for Cathay Pacific Airways' cargo freighters at Narita International Airport. IACT had already provided import cargo handling to Cathay Pacific's passenger and freighter flights for years.

Cathay Pacific currently employs several B747 series aircraft for cargo transport, with the newer B747-8F as the main force in its fleet of cargo freighters flying to and from Narita.

The first ramp operation by IACT took place on November 16th, which involved a special loading procedure for particular shipment; however the entire operation was completed smoothly and without any problems. Thanks to the leading efforts by both IACT and CX staff the flight had departed as scheduled.

IACT currently offers ground handling service for several other carriers including Polar Air Cargo, Turkish Airlines and SriLankan Airlines.



Loading/unloading operation for Cathay Pacific Cargo on November 16th.



CX Freighter being pushed-back for departure at the end of operation.

## IACT Executives Roundtable Discussion



Yoshinobu Uchida, the senior managing director of IACT answering questions from employees.

A roundtable discussion between the IACT board members, managements and leaders was held on November 15th. This discussion occurs twice a year in the months of May and November, and various topics are covered during the meeting ranging from reports on the present situation of each department to outlook for the entire company. For the purpose of determining each task the company must take on and to develop a common understanding for the entire board, these topics are freely discussed between the company president, board members and employees in Q & A style on a regular basis.

## Social Gathering of IBS Staff and IACT IT Members

For the development of new cargo management system 18 IBS staff from India are currently working at IACT with our own IT members. Since some of them have joined mid-way through the project, a casual party between IBS staff and IACT members was held on November 27th. President Tsukahara and Hiroaki Uchiumi, the executive director also attended the party and deepened their friendship with everyone present at the event.

