



September 2013

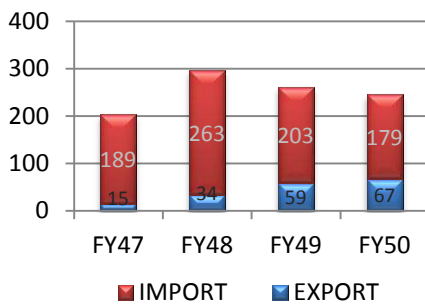
IACT BULLETIN

— The Total Ground Handling Company
in Narita Int'l Airport / JAPAN —

No. 12

Fiscal Year 2012 Report (IACT 50th FY)

Trend of Import & Export Cargo



FY 2012 (June 2012 – July 2013)

Import Cargo Handling Volume: 179,140t (12.0% decrease from FY 2011)

Export Cargo Handling Volume: 67,224t (14.2% increase from FY 2011)

This year we have begun the cargo handling of four new customer airlines: Lufthansa Cargo AG, Austrian Airlines and Swiss International Air Lines in January 2013, and Vladivostok Air in May. We also began export cargo handling for Air Tahiti Nui, whose imports were already handled by IACT. We now provide cargo services for 27 airlines, including the handling of All Nippon Airways by IACT's Operation Department 3 and Nippon Cargo Airlines by Operation Department 4.

Our ramp handling business is continuously expanding as well. Having handled over 1,760 flights this year, there was 18.2% increase compared to last year. This increase is attributed by the growing number of flights by Polar Air Cargo, commencement of Vladivostok Air and partial handling of All Nippon Airways flights which is subcontracted by New Tokyo Airport Service Co., Ltd.



IACT USER AIRLINES

AIRLINE	IMPORT	EXPORT	RAMP	PAX	PARTIAL HANDLING
AF	●				
AZ	●	●			
BA	●	●			
CB	●				
CX	●				
DL	●				
FX	●	●			
GA	●	●			
HY	●				
KL	●				
KZ					●
LD	●				
LH	●	●			
LX	●	●			
NH					●
NX	●				
OS	●	●			
OZ	●				
PO	●	●	●		
QR	●	●			
SB	●				
SK	●				
TK	●	●	●		
TN	●	●			
UL	●	●	●	●	
XF	●	●	●		
Y8	●				

* alphabetical order

Charter Flight Handling for Volga-Dnepr Airlines

On the morning of August 24, a charter flight by Volga-Dnepr Airlines using IL76TD-90VD cargo aircraft arrived at Narita International Airport where IACT provided ground handling and cargo loading support. The purpose of the charter was for the transport of heavy cargo where a special loading method was necessary as the equipment normally used was not compatible with IL76TD-90VD.



The loading process began with our forklift operator loading some loose cargo directly through the tail cargo door of the aircraft. Subsequently, the heavy cargo had to be lifted by an external crane and onto a rail system connecting to the cargo bay of IL76TD-90VD, which was built directly on the trailer of a truck. From there the cargo slid into the aircraft's hold using IL76TD-90VD's on board winch system installed inside the cabin.

Once the loading operation was completed and after a long stay, the aircraft departed safely to Vladivostok Airport at night time.



Volga-Dnepr Airlines' IL76TD-90VD

International Air Cargo Terminal Co., Ltd.

国際空港上屋株式会社



<http://www.iactco.co.jp>

IACT Attends IBS Cargo Forum 2013

IBS Cargo Forum, which is sponsored by IBS Software Services, was held in Istanbul, Turkey from the 19th to the 21st of August. Osamu Tsukahara, the president of IACT, and Takeshi Morita, the general manager of Next Computer System Development Department attended the event, which is held every six months.

This forum allows representatives of various airlines and ground handling companies who use iCargo to share and exchange ideas, discuss key issues on today's air cargo industry as well as the roadmap and future trends of iCargo solution, the software package developed by IBS and the basis of IACT's next generation cargo system. President Tsukahara and Mr. Morita have also attended the previous forum in Trivandrum, India back in January of this year.

On the first day of the forum, Dr. Temel Kotil, the CEO of Turkish Airlines Inc. which is one of our customer airlines, gave a speech as an iCargo user and as a flag carrier of the host country of the event. In his speech, Dr. Temel described how rapidly Turkish Airlines had been growing thus far, and stated that the airline would continue to be successful with the iCargo solution.



Group picture at the forum. The 4th from left in the front line is IACT President Tsukahara.

Lufthansa Cargo AG hosts Study Session and Cargo Facility Tour for Local Forwarders

On Wednesday, August 7th, in a joint effort with Lufthansa Caro AG (LCAG), IACT held a guided facility tour through its import and export warehouses as part of a study session LCAG organizes every year for the employees of freight forwarders.

Since the airline changed its cargo handling agent to IACT starting January 2013, this year's event was held in the warehouse facilities used by the company's import and export cargo operations, conducted in A-Wing and B-Wing, respectively.

Thirty-six people representing various freight forwarding agencies gathered in Narita International Airport's cargo district to see IACT's step-by-step handling process as well as multitude of equipment and storage facilities installed in both warehouses. The tour also included an introduction and a short presentation by IACT and LCAG.

One of the key features of our warehouse is the spacious cooling and freezer storage areas with temperatures ranging from -15 degrees to +19 degrees. A-Wing has two refrigerators, a freezer, and a mid-temperature room suitable for storage of fresh flowers, pharmaceuticals and other perishable cargo. B-Wing is also equipped with a refrigeration and freezer rooms, as shown in the chart below.

IACT's Cooling/Freezer Rooms

Warehouse	Refrigerator		Freezer		Mid-temperature Room	
	Temp	Area	Temp	Area	Temp	Area
A-Wing (IMP)	+5°C	492m ²	-15°C	215m ²	+15~19°C	213m ²
	-5°C	161m ²				
B-Wing (EXP)	+5°C	214m ²	-15°C*	12m ²	-	-
	+5°C	234m ²				
	-5°C*	12m ²				

* Container



The door and inside of the +5°C refrigerator at A-Wing.

Following the completion of the tour, the guests were invited to a BBQ party at the Hilton Hotel located near the airport, where the guests were treated to not only a buffet but entertainments and prize-winning contest as well. Mr. Chuya Ohkubo and his LCAG staff, who arranged the event, thanked the guests for their participation and continued support.