



May 2013

IACT BULLETIN

No. 9

— The Total Ground Handling Company
in Narita Int'l Airport / JAPAN —

IACT: Total Ground Handling Service Provider



Long established as a leading cargo handling service provider for years, IACT expanded its list of services offered by entering the ground handling business in October 2010. The service includes passenger, ramp/airside, and support services related to flight operations. Today, IACT is known throughout Narita International Airport as a total ground handling provider, whose services are continuously being enhanced in order to meet the various needs of our customers.

In this issue, we will focus on our ramp handling service currently entering its fourth year, as well as the introduction of a new addition to our GSE line-up.

Airlines that receive IACT's ramp handling service :	
NH	All Nippon Airways *
PO	Polar Air Cargo
TK	Turkish Airlines
UL	SriLankan Airlines
XF	Vladivostok Air
Approx. 46 flights / week	

(AS OF MAY 2013) (ALPHABETICAL ORDER)

* Partially subcontracted by New Tokyo Airport Service Co., Ltd.

Aircrafts handled by IACT/SPS :	
B747	B747-400F
B767	B767-300F
B777-300	B777-200F
A320	A330-200
A340-300	Tu204

- Operations are provided by Skyport Service Co. (SPS), the subsidiary of IACT.

First in Japan

IACT Adds 35 ton Main Deck Loader, Made by TREPEL in Germany



To cope with the increased number of flights by customer airlines, IACT has purchased three new main deck loaders (MDL) this spring: one MDL capable of lifting up to 35 tons called CHAMP350, and two 14 ton class CHAMP140. These main deck loaders are manufactured by TREPEL Airport Equipment GmbH in Germany, whose GSE are used all over the world. IACT will be the first to own their equipment at Narita International Airport, as well as first in Japan to own a 35 ton class MDL.

The MDLs were selected based on their excellent reliability and durability, resulting in low running and maintenance cost; another major deciding factor was TREPEL's successful brand reputation. They are widely known throughout the industry for their endless pursuit in functionality, quality and environmentally conscious products.

With the introduction of these state-of-the-art equipment, IACT is now even

more capable of handling considerably heavy and/or long cargo. The addition of GSE to our fleet also enables an increase in efficiency for our ramp handling operation.

The parts for CHAMP350 and first of the 140s arrived by ship from Frankfurt, three months from the order of the new MDLs. Assembly of the parts began on May 21st, and also on the 23rd. The parts for the second 140 are due to arrive this June.



International Air Cargo Terminal Co., Ltd.
国際空港上屋株式会社

<http://www.iactcgo.co.jp>

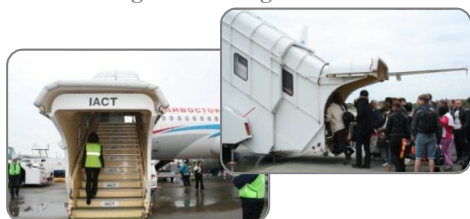
Handling of Vladivostok Air (XF) Begins

On May 2nd, IACT began cargo and ramp handling operations for Vladivostok Air (XF), the subsidiary company of Aeroflot Russian Airlines. The photos shown below are from the first day of handling by Skyport Service, Co., the ramp handling subsidiary company for IACT.

1. Aircraft tractor attached to the aircraft 2. Baggage loading



3. Passengers boarding



4. Push-back of the aircraft



XF flights occur 6 times a week, with two different routes to Narita depending on the flight; from Khabarovsk Novy (KHV) in the morning, and Vladivostok Airport (VVO) at night time. There were about 100 passengers boarding the A320-212 on the first day.

Our company president Osamu Tsukahara and several other IACT staffers presided over the handling during the ground stay of the flight. The operation was performed safely and without any difficulties, and the aircraft departed on schedule.

- ◆ XF cargo is handled at IACT Bldg. A (Import) and Bldg. E (Export).

Please visit our website for more information for above facilities such as contact details.



IACT Joins IATA Ground Handling Council

In April of 2013, IACT officially became a member of IATA Ground Handling Council (IGHC). The group is comprised of more than 350 airlines, ground handling companies, airports and related authorities from around the world. Its core function is to share and discuss on variety of issues surrounding today's ground operation industry.

Every year, IGHC holds an international assembly called IGHC Ground Handling Conference, and this year the event was held on May 5th for three consecutive days in Vancouver, Canada. Masato Tani, the general manager from IACT's Business Planning Division, and Takenori Nakamura, the deputy general manager from SPS attended this year's event.

The conference featured numerous exhibits by the IGHC members, lectures by leading industry experts, as well as group workshops dealing with various modern issues such as risk management, auditing protocols, controlling costs and even on how to write ground handling agreements.

The main topic of interest for our company at the conference was the presentation on ISAGO – IATA Safety Audit for Ground Handling Operations. This program provides a standardized auditing system for multitudes of suppliers and ground handlers which eliminates the redundancy of airline audits, cutting down on costs in the process. As ISAGO audits are conducted by IATA, its results can be shared between all members of the program.

As IACT is rapidly reinforcing its range of service, the need for conforming to global standard is also growing. With that in mind, we are currently examining the possibility of becoming an accredited company of ISAGO.

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