



March 2013

# IACT BULLETIN

— The Total Ground Handling Company  
in Narita Int'l Airport / JAPAN —

## WCO Scholarship Students Visited The IACT Warehouse



The group of World Customs Organization (WCO) scholarship students visited IACT on March 27th as part of an educational program for customs officers. This scholarship program supported by WCO aims to raise future directors in Customs administration all over the world, and the visitors comprised of customs officers from Africa, Asia, and the Middle East.

Before the warehouse tour, President Tsukahara gave an introduction of the company, and explained about the history of IACT in connection to the Japanese Customs, since he himself had contributed to the start-up of the current Customs system. The visitors learned how the import cargo is processed in a Japanese bonded warehouse as they listened to Mr. Matthew Hamano of the Business Planning Division, who guided the group of students throughout the tour.



Mr. Hamano explaining how import cargo is processed in the IACT warehouse



## The 7th World Cargo Symposium in Doha

"World Cargo Symposium 2013" organized by International Air Transport Association (IATA) was held in Doha, from March 12th to 14th. Qatar Airways was the host of this year's conference, while its freighter subsidiary Qatar Airways Cargo was the main supporter.

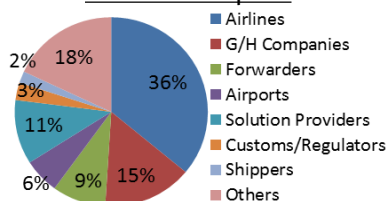
The symposium marks the seventh this year, and is organized annually by IATA with different host carrier for each year. It is the largest worldwide conference of all events related to air cargo transportation whose participants including airlines, ground handling companies, forwarders, etc.

During the three-day conference, discussions and presentations are given by groups of panelists speaking on issues such as Environment, Logistics, Dangerous Goods Regulation, e-Cargo, and more. The theme of this year's symposium was "Actions for sustainability", and the spotlight was on the role of the Middle East in the development of air cargo industry.

The attendees of IACT were President Tsukahara, General Manager Fujimura from the Department of Management for Ground Handling Business, and Mr. Nakamura from the Business Planning Division. The three took part in discussions on diverse topics of air cargo, sharing valuable information with other participants along with introductions of our company. IACT had participated in last year's

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Data of Participants



From the survey made on the 1st day of symposium.

International Air Cargo Terminal Co., Ltd.  
国際空港上屋株式会社  
<http://www.iactcgo.co.jp>

symposium in Malaysia, however this year's was filled with greater anticipation as the host carrier is one of the customers we provide cargo handling service for. During the stay in Doha, the team visited Mr. Joseph Christopher Notter, the Qatar Airways vice president of Cargo Operations to express gratitude as IACT has been handling Qatar Airways' cargo on both import and export since the airline began its operation in Narita International Airport in April 2010.

Qatar Airways will move its operation to the newly completed Hamad International Airport which is slated to open this April.

The new cargo facility at the airport covers more than 290,000 m<sup>2</sup> and is capable of handling 1.4 million tonnage of cargo per year. Expectations for Qatar Airways' bigger success in the future are quite high because Doha will establish its position as freighter hub linking the Eastern and the Western countries with the new airport and its state-of-art cargo terminal. We are very proud of providing our services to the world's leading airlines at Narita, Japan.



Mr. Akbar Al Baker, the Qatar Airways CEO gave a speech at the first day of symposium.

## Company Awards Winners of "International Forklift and Pallet Building Competition"

In the beginning of 2013, IACT showcased its extraordinary skills for export cargo handling on an international stage. "International Forklift and Pallet Building Competition" hosted by Hong Kong Air Cargo Terminal Limited (Hactl) was held in January 13th, and the team representing IACT won the first prize in the Pallet Building section. In order to commend this accomplishment, an awards ceremony was held within the company on March 19th.

The team was composed of four members with each member playing different roles; Mr. Dai Kondo, the Deputy Manager of Operation Department 2 as the team leader, Mr. Akira Ogiwara, the Operation Department 2 as the forklift driver, Mr. Takeshi Iida, the Leader of Operation Department 4, and Mr. Haruki Ohno, the Operation Department 2 acted as pallet builders. There were 7 teams in total including IACT, and each team had to build one lower deck contour of 96 x 125 inches wing-pallet within 2 hours. Completed pallets were graded by point deductions on the build quality such as how much space they could utilize, or whether they could use materials appropriately to distribute cargo load, etc. In this Pellet Building section, IACT team became a champion by receiving the least amount of point deducted, and Mr. Ogiwara performed superbly in

the forklift operation, which also earned the team the third prize in the Forklift Operation section. In overall title, the IACT team took second place.

At the awards ceremony, the team members were given a testimonial by the president. The leader of the team, Mr. Kondo looking back on the competition, stated: "The reason why we achieved this great result at the competition was because every member had worked on their daily tasks hard and sincerely, day by day. Now I remember that just a day before the competition, President Tsukahara said to the team that participating to the competition is meaningful enough for us, and the result would just come along with it. Thanks his words, we were released from the pressure and felt relaxed, so we were able to show our usual performance. We will keep on improving our daily operations so that we can make another excellent result next year.

We shall look forward to the IACT's continuous evolvement of operational performance.



The forklift driver: Mr. Ogiwara

At the competition, IACT's careful and quick build-up resulted in the victory.



The "IACT team" members at the ceremony.

【From the right】

Osamu Tsukahara, the IACT president, Mr. Kondo, Mr. Iida, Mr. Ogiwara, and Mr. Ohno



The team leader, Mr. Kondo receiving the testimonial from President. He led the team with his reliable skills and experience of handling export cargo.