



January 2013

IACT BULLETIN

We would appreciate your continuous business with us this year.

Cargo Handling for LCAG Group Heads to A Good Start

IACT started providing import/export warehouse handling services to three new customer airlines, Lufthansa Cargo AG Swiss International Air Lines Ltd., and Austrian Airlines AG from January 2013. As our export cargo handling service is expanding, IACT warehouse building B (Cargo Building No.4) became exclusive for export cargo.

Our export handling volume increased 5% in 2012 compared to that of 2011, and the sum was 54,387tons. Import handling volume was 182,076tons, a 24.3% decrease from 2011. However, due to the handling of new customers, we anticipate that the cargo volume will increase.



Group of experts assemble
for LCAG group kick start meeting

Development of New Cargo Control System Progressing Steadily

The process of cargo control system renewal is going well under way to its launching plan in Spring 2014. IACT's New System Development Project team recently flew to India to hold meetings with our systems vender, IBS.



New system development project team
with IBS staff in India



国際空港上屋株式会社
International Air Cargo Terminal Co.,Ltd.

<http://www.iactcgo.co.jp>

IACT In-House Coming of Age Ceremony 2013



IACT in-house coming of age ceremony was held on 8th January 2013. In Japan, 20 years old is considered the age of maturity, and the second Monday in January is a national holiday called as "Seijin no hi" (Coming of Age Day).

On this holiday, local governments hold ceremonies for those who have reached the age of 20 across the country. At IACT, we also celebrate our employees turning 20-years-old every year. This year, we had three employees who have reached this age. President Tsukahara made a complimentary and encouraging speech during the ceremony, and each employee talked about their resolution as a new adult.



IACT Won the 1st Prize in Pallet Building at International Forklift and Pallet Building Competition 2013 at Hactl

January 13th 2013, 7th International Forklift and Pallet Building Competition hosted by Hong Kong Air Cargo Terminal Limited (Hactl) was held in Hong Kong International Airport. It was the first time that our company was able to participate in the competition as "IACT team", which is composed of four of our highly-skilled employees. Seven teams from countries all over the world were also present at this year's competition.

The competition is divided into two sections. One is forklift Operation section that focuses on personal safety and operational skills, and the second is a Pallet Building section that is judged on speed and quality of the pallet build up. The IACT team became a champion in Pellet Building section, with their well calculated building up of the pallet. We are highly proud of this result, because it shows that our quality of export service has steadily made progress since we began the service in full scale in November 2009, and has now reached a new height. We will continue to improve the quality of service for the satisfaction of all our customers.

Result of IACT on Int'l Forklift and Pallet Building Competition

- ★Forklift Operation Section : 2nd Runner-up
- ★Pallet Building Section : Champion
- ★Overall Title : 1st Runner-up



Forklift Driver moves cargo following instructions given by a team leader.



At award ceremony. IACT team was awarded also in Forklift Operation section and Overall Title.



IACT President Osamu Tsukahara and team members. The members are selected from Operation Departments.